

## The Hong Kong Chartered Governance Institute

### Survey on Studentship Services 2022

### Summary Report

#### Foreword

The Hong Kong Chartered Governance Institute (HKCGI, the Institute) has launched its new qualifying programme, the Chartered Governance Qualifying Programme (CGQP), in January 2020 and endeavoured to enhance support and services to students better prepare them for their studies and examinations.

The Survey on Studentship Services 2022 (Survey) was published in April 2022 to provide data and information to enrich the Institute's services to students and their recognition through constructive feedback.

At the close of the Survey on 10 May 2022, there were 164 respondents to the Survey, constituting about 6% of the total number of students. Of the respondents, 36% have attempted CGQP examinations since it launched in January 2020.

The Institute would like to thank the students who contributed their time and provided valuable feedback to us through the Survey. The feedback will help us better understand and meet the needs of our students.

## Survey Findings

### Examination Experience

About 87% of respondents agreed that the Institute had maintained close communication with them on examination matters.

An overwhelming majority of respondents (>95%) thought that the Institute cares for their health and safety by providing a series of precautionary measures during the pandemic.

78% of the respondents who had taken the CGQP examinations agreed the coverage of the examination questions was balanced across the syllabus topics. However, a majority of them (70%) acknowledged they did not prepare well for the topics examined.

In preparing for the CGQP examinations, two-thirds of the respondents agreed at least 100-200 hours should fully cover the syllabus during the revision. Therefore, the respondents recommended a study plan for at least 200 hours for each module is necessary (77%) and to start revision at least three months before the examinations (87%).

A majority of respondents agreed examination techniques are crucial, including time management (92%), preparing an answer outline (82%) and staying calm and reading the questions carefully (89%).

The two main reasons for students did not attempt the CGQP examinations were the lack of time to prepare for the examinations (57%) and heavy work load or family matters (51%).

### Learning Support

Given the various learning support and services for students, respondents agreed the support and services help them to prepare for the CGQP examinations.

The top two resources used by respondents were past examination papers, mark schemes and examiners' reports (82%) and online study materials (67%). Over 40% of the respondents agreed other study resources were adequate for examination preparation, namely, HKU SPACE CGQP examination preparatory programme, student gatherings, the Institute's publications and professional seminars, and the examination technique workshops.

More than half of the respondents (56%) who used the online study materials, spent over 50 hours on the PrimeLaw online platform for the examination preparation. Over 60% of them agreed the online study materials were adequate and fully covered the CGQP syllabus. In addition, 57% of the respondents were satisfied with the Primelaw online platform.

### Online Services

A majority of the respondent (>86%) who had used the online services provided by the Institute found the services helpful. These included enrolment for examinations and events, studentship profile management, studentship registration, renewal of studentship, online payment and issue of e-receipts.

## Follow-up Actions

The Institute values feedbacks from students. The CGQP is designed to meet the governance needs of today's organisations. It equips company secretaries and governance professionals with the knowledge and skill set to support the board and senior management in corporate governance and regulatory compliance.

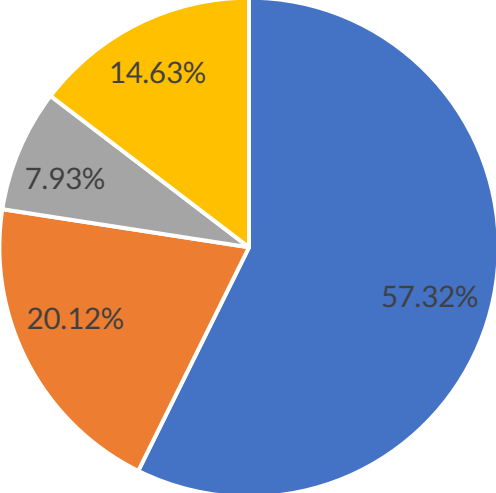
We will also take on the suggestions to enhance the student support and services; to help students complete the CGQP to become members of the Institute. Finally, we hope for your continuing support of the Institute's efforts.

For the detailed survey results, please refer to **Appendix I**.

# Survey Report on Studentship Services 2022

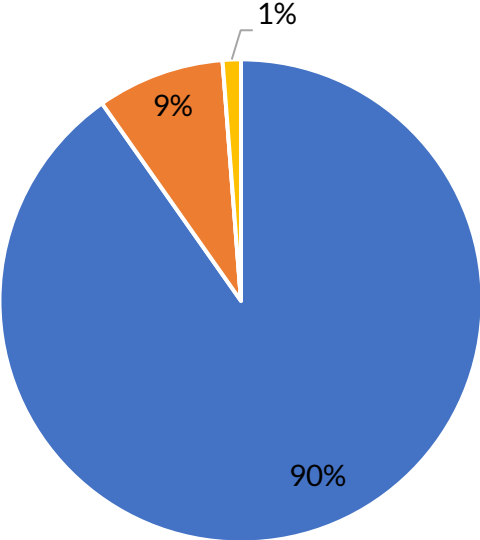
## Students' Background

1. How long have you been a student of the Institute?



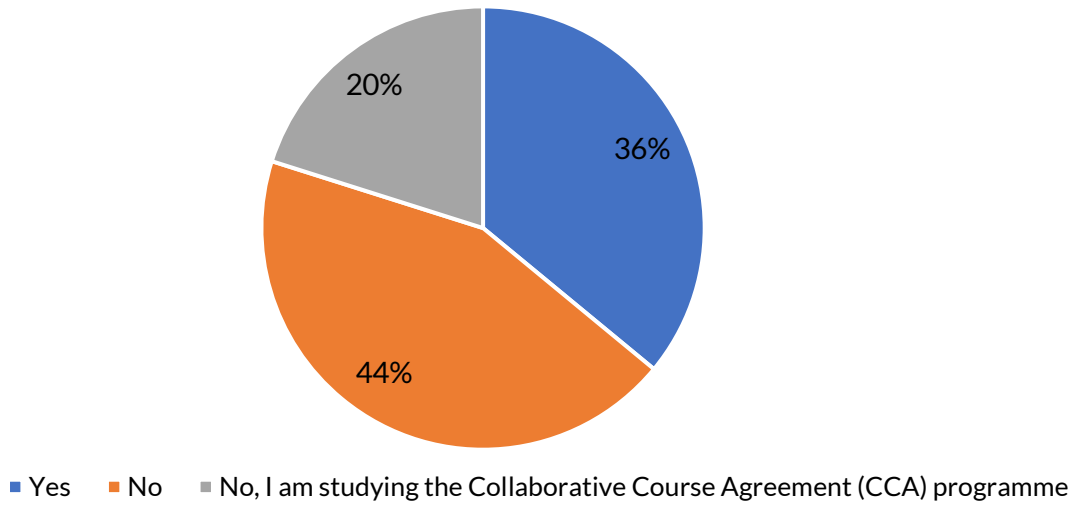
■ Less than three years ■ Three years to six years ■ Seven to nine years ■ More than nine years

2. Which jurisdiction are you from?



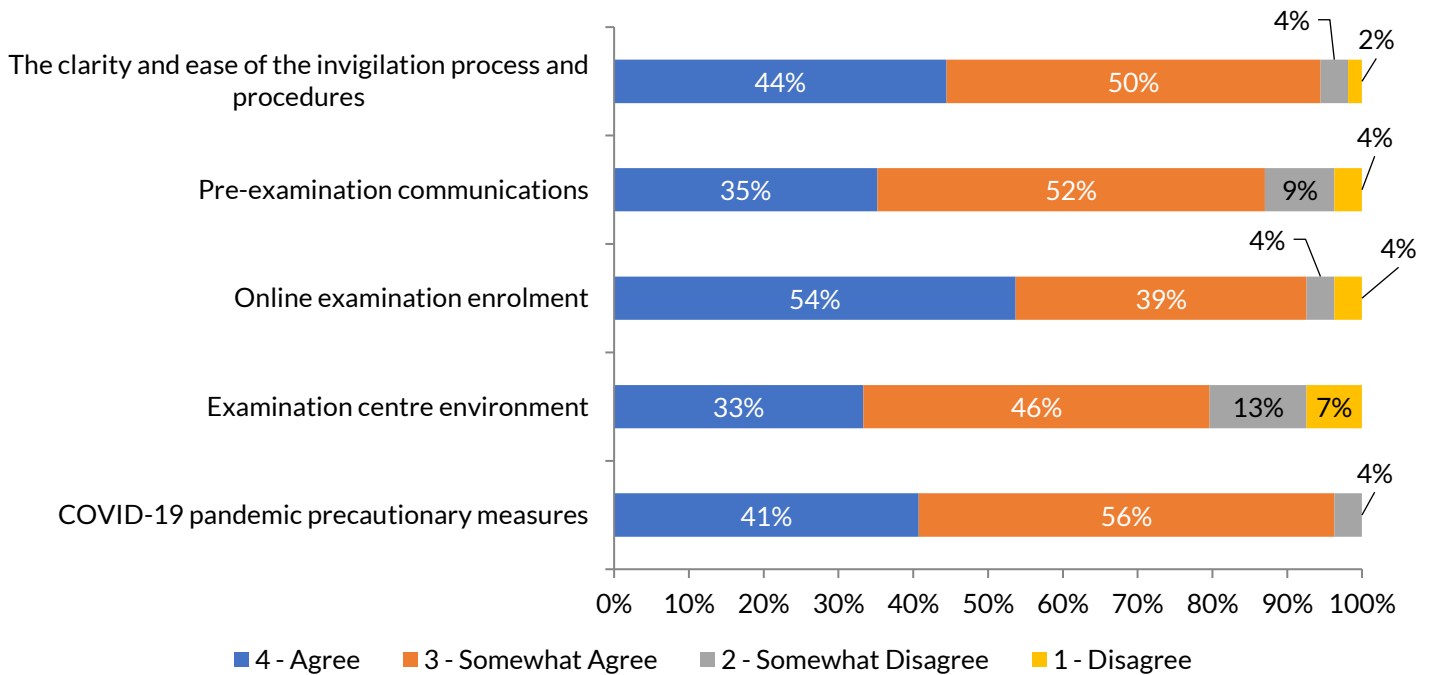
■ Hong Kong ■ Mainland China ■ Macau ■ Taiwan ■ Others, please specify

3. Have you attempted any CGQP examinations since its launch in January 2020?

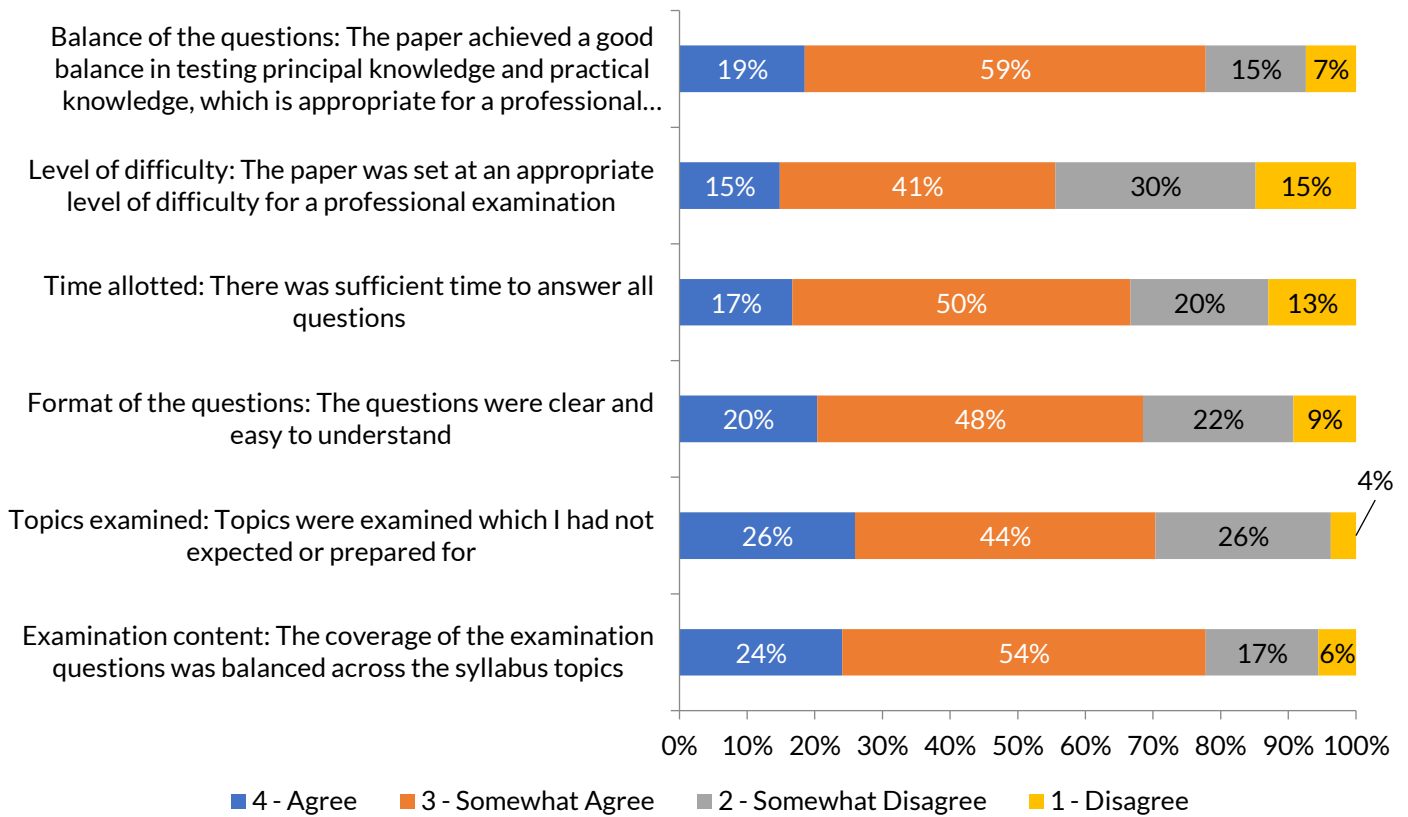


### Examinations Experience

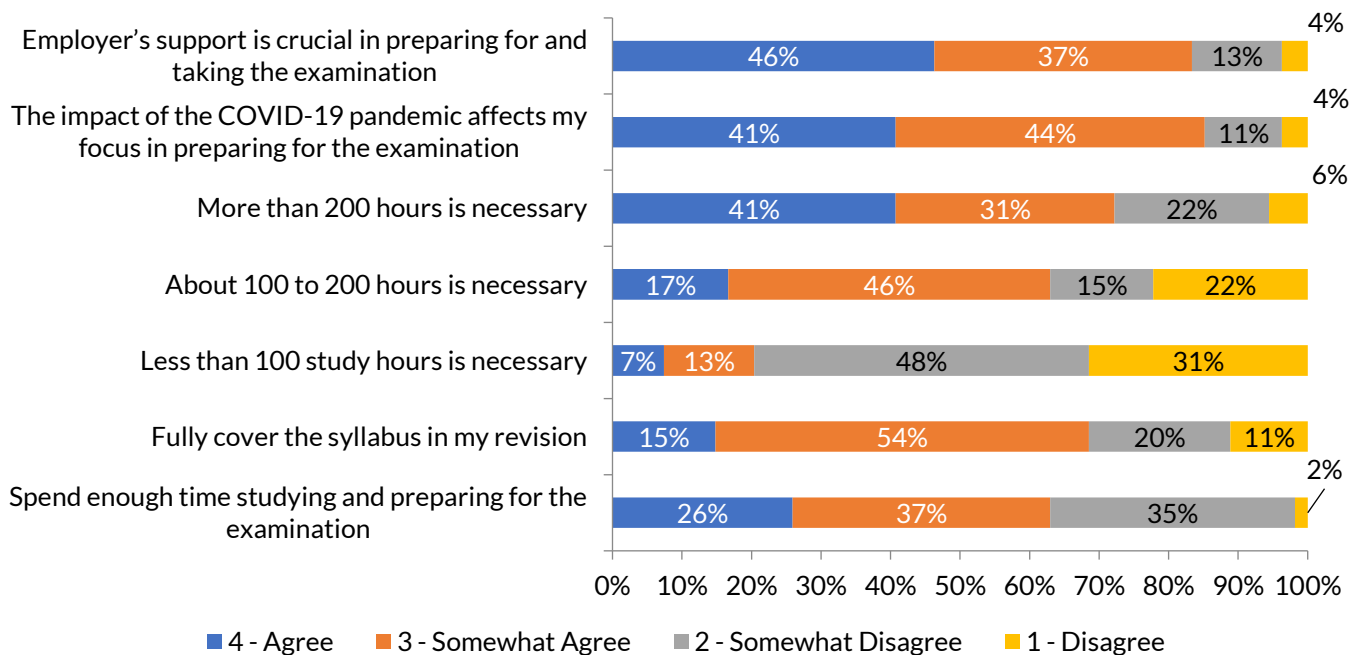
4. Examination administrative experience  
I was satisfied with my experience of the following:



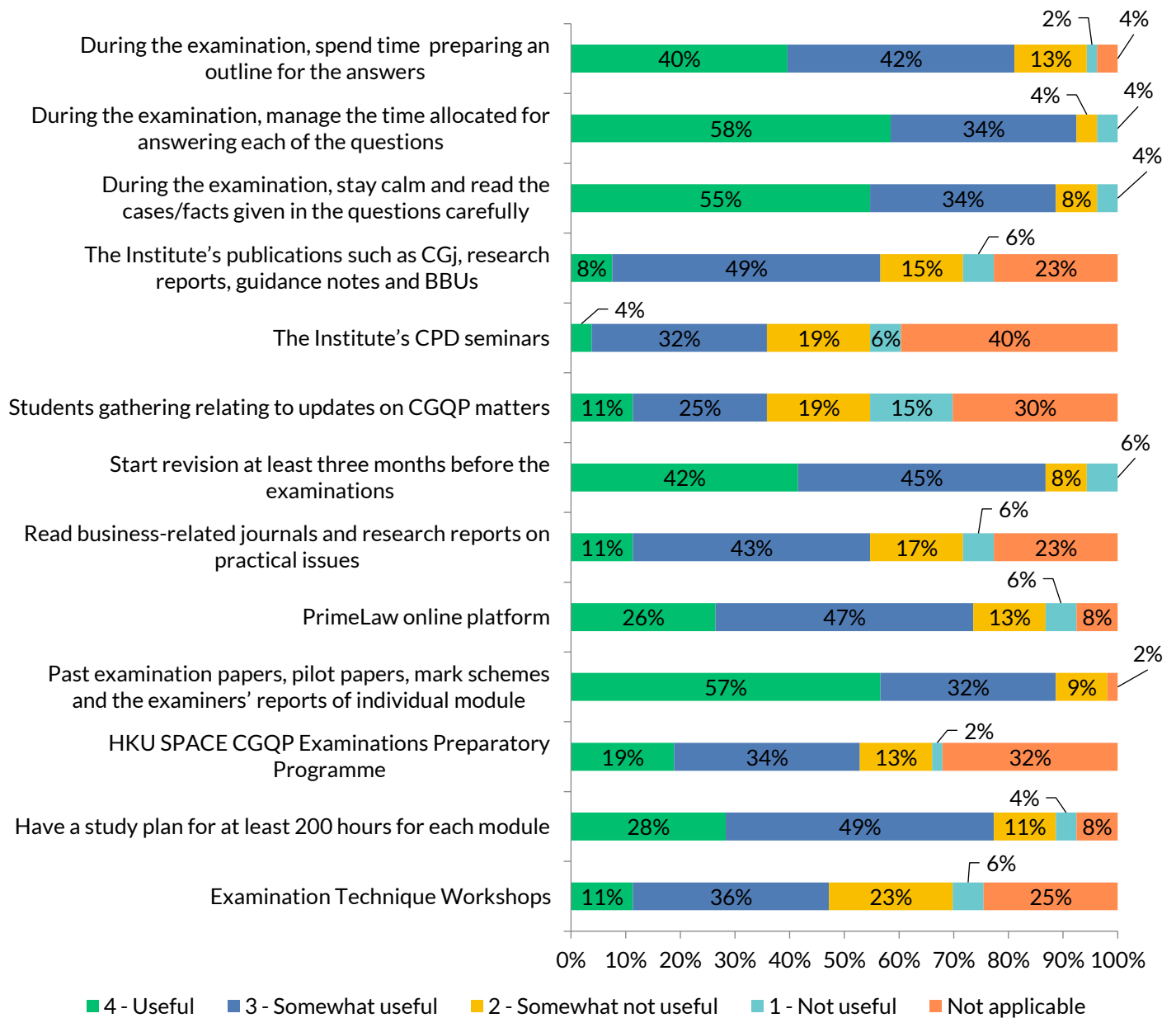
5. Examination content and questions  
Do you agree with the following?



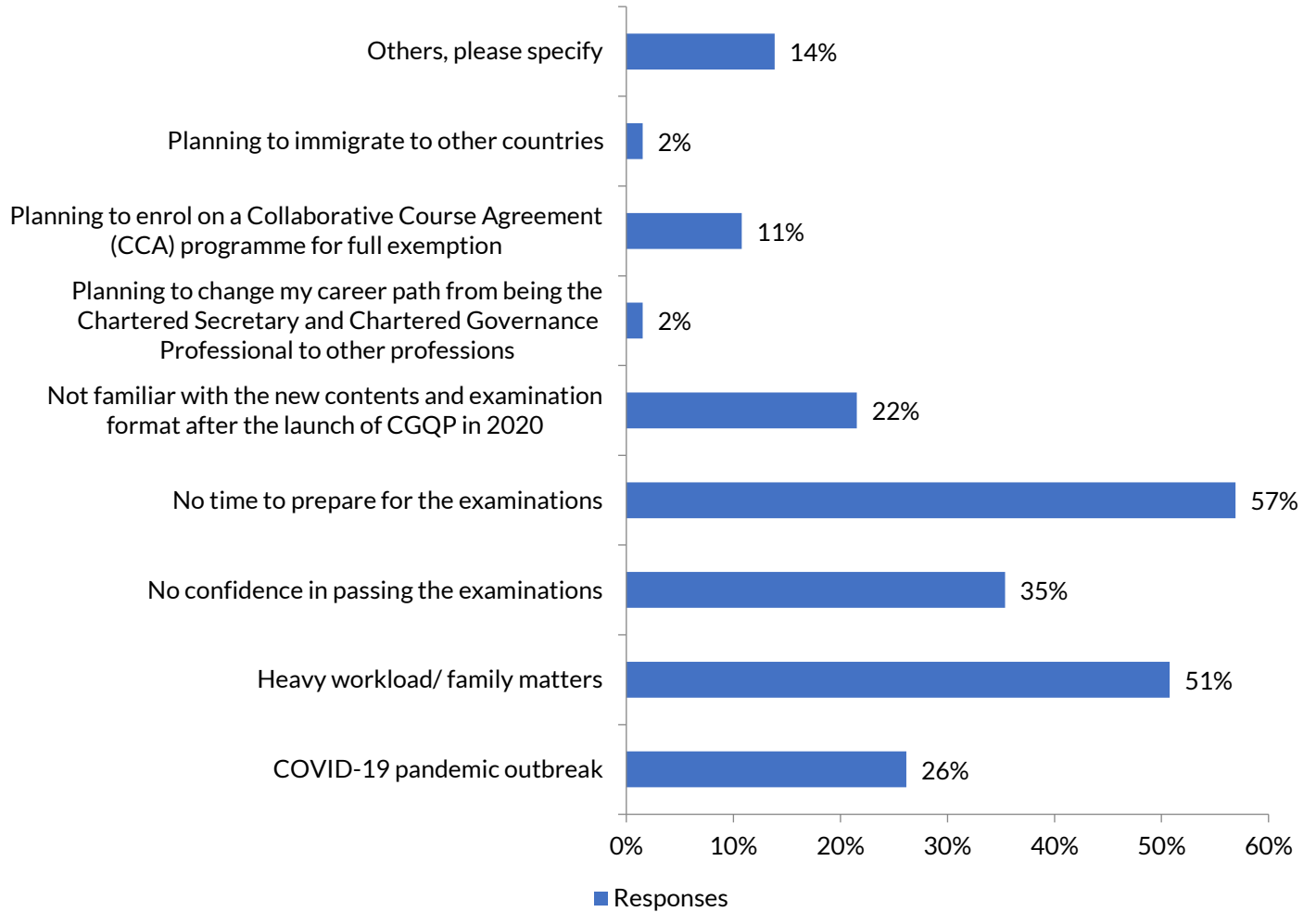
6. Preparation for the examination  
Do you agree with the following?



7. Please rate the usefulness of the followings for examination preparation:



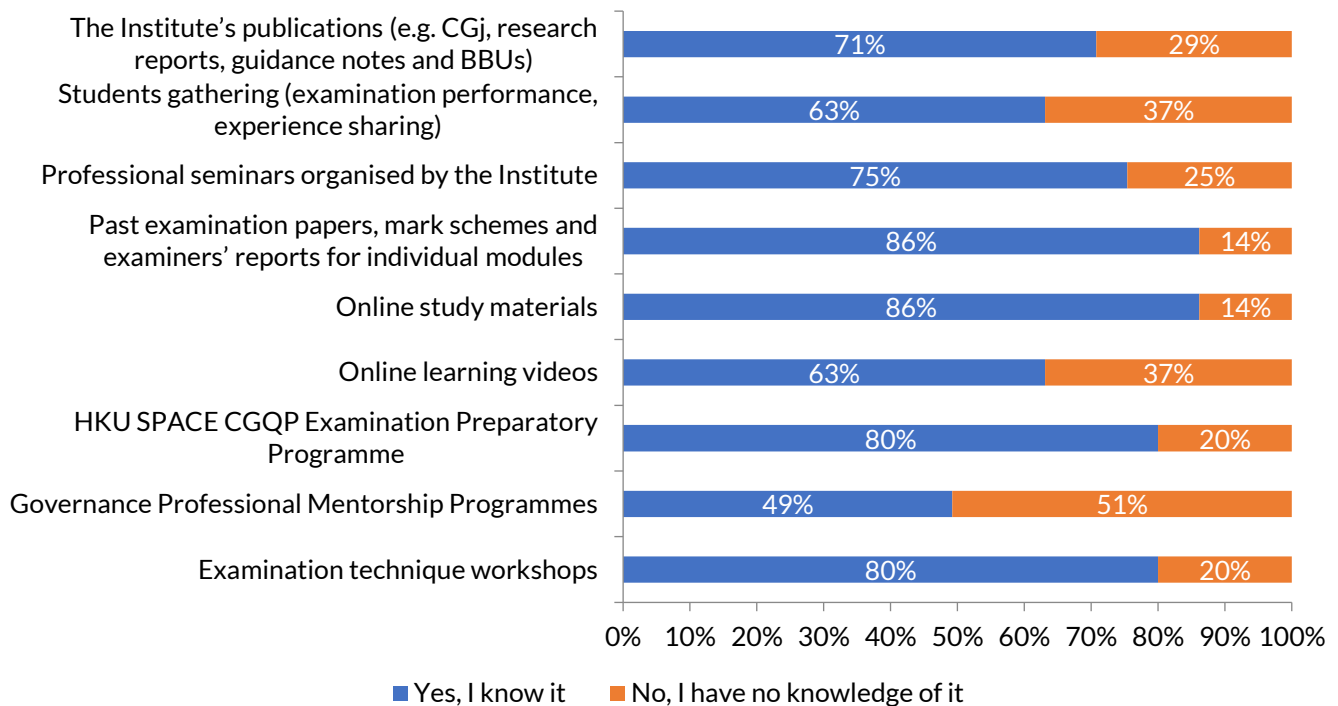
8. Why did you not enrol in the CGQP examinations?  
(You can pick more than one)



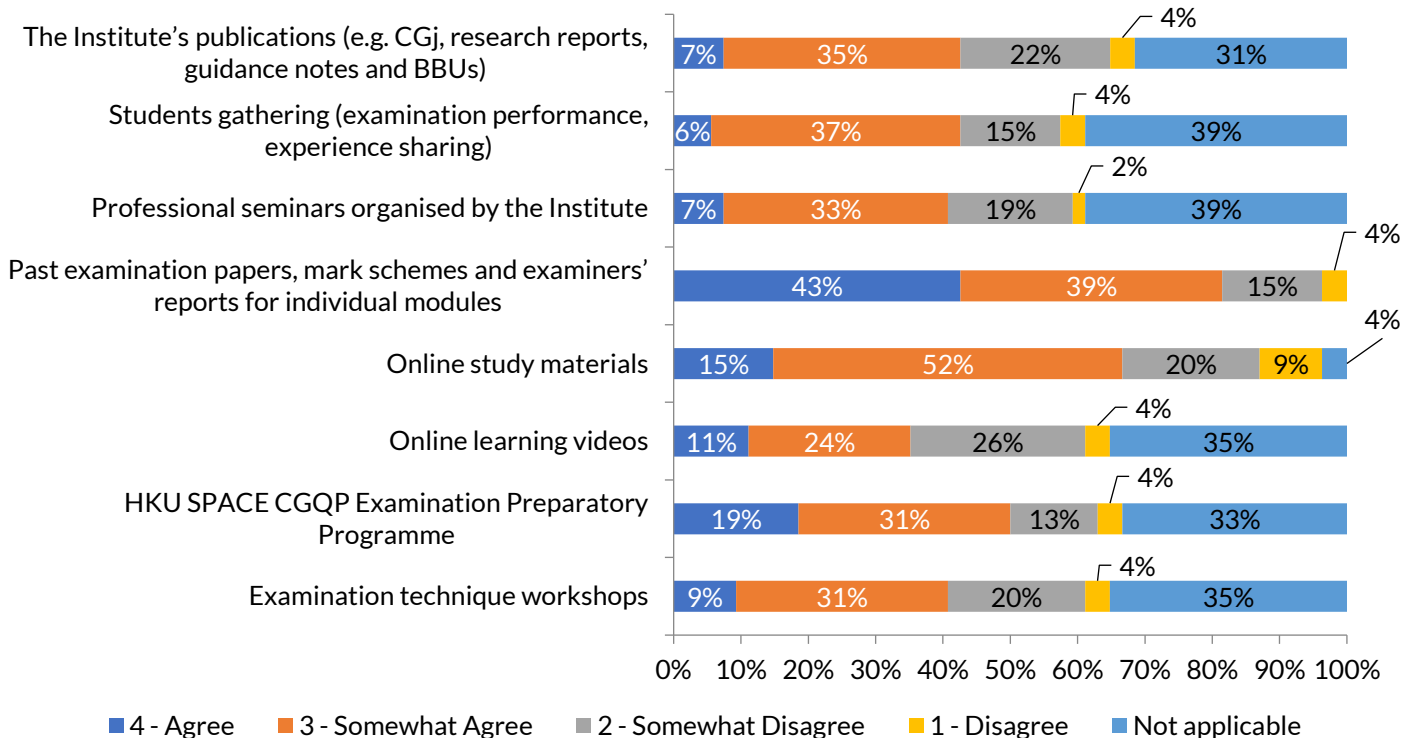


## Learning Support

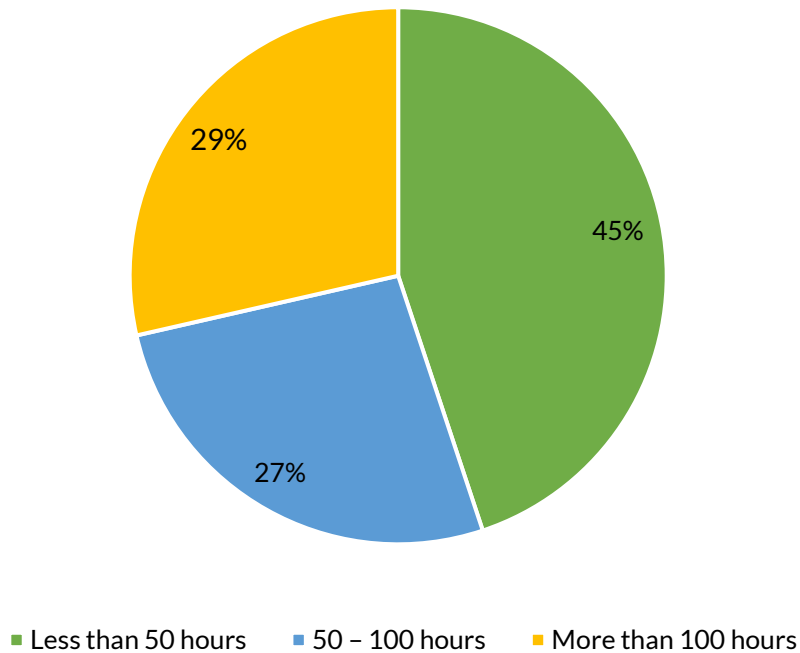
### 9. Do you know the Institute provides various support to our students preparing for examinations?



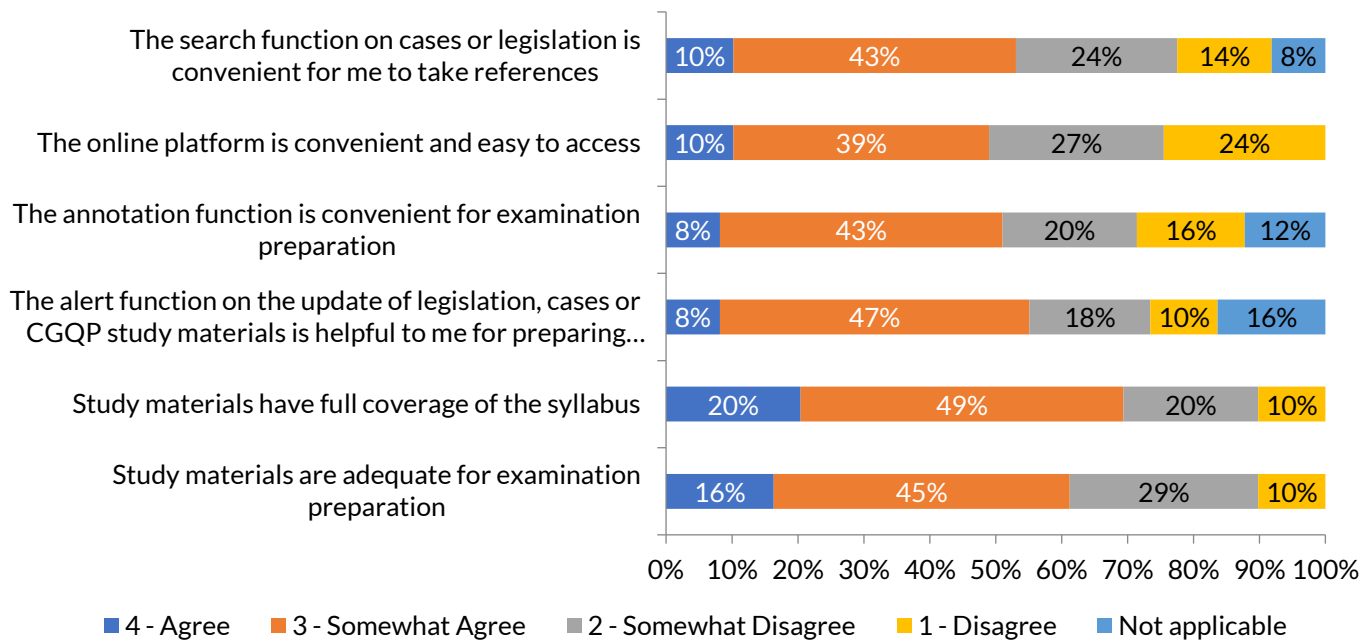
### 10. Do you agree the following study resources are adequate in preparing for the examination?



11. How many hours did you spend on the PrimeLaw online platform for the examination preparation?

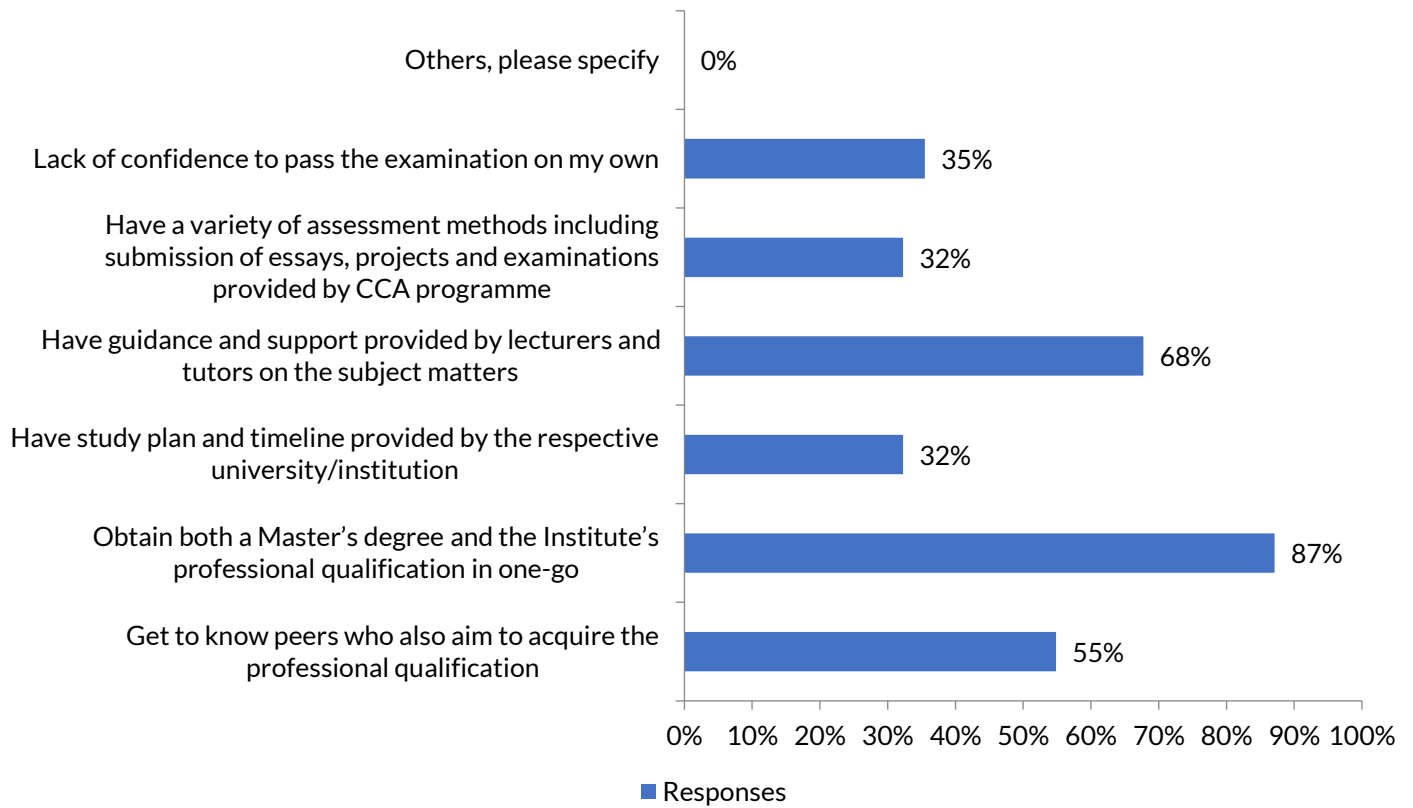


12. Please rate your agreement on your experience of using the PrimeLaw online platform of study materials:

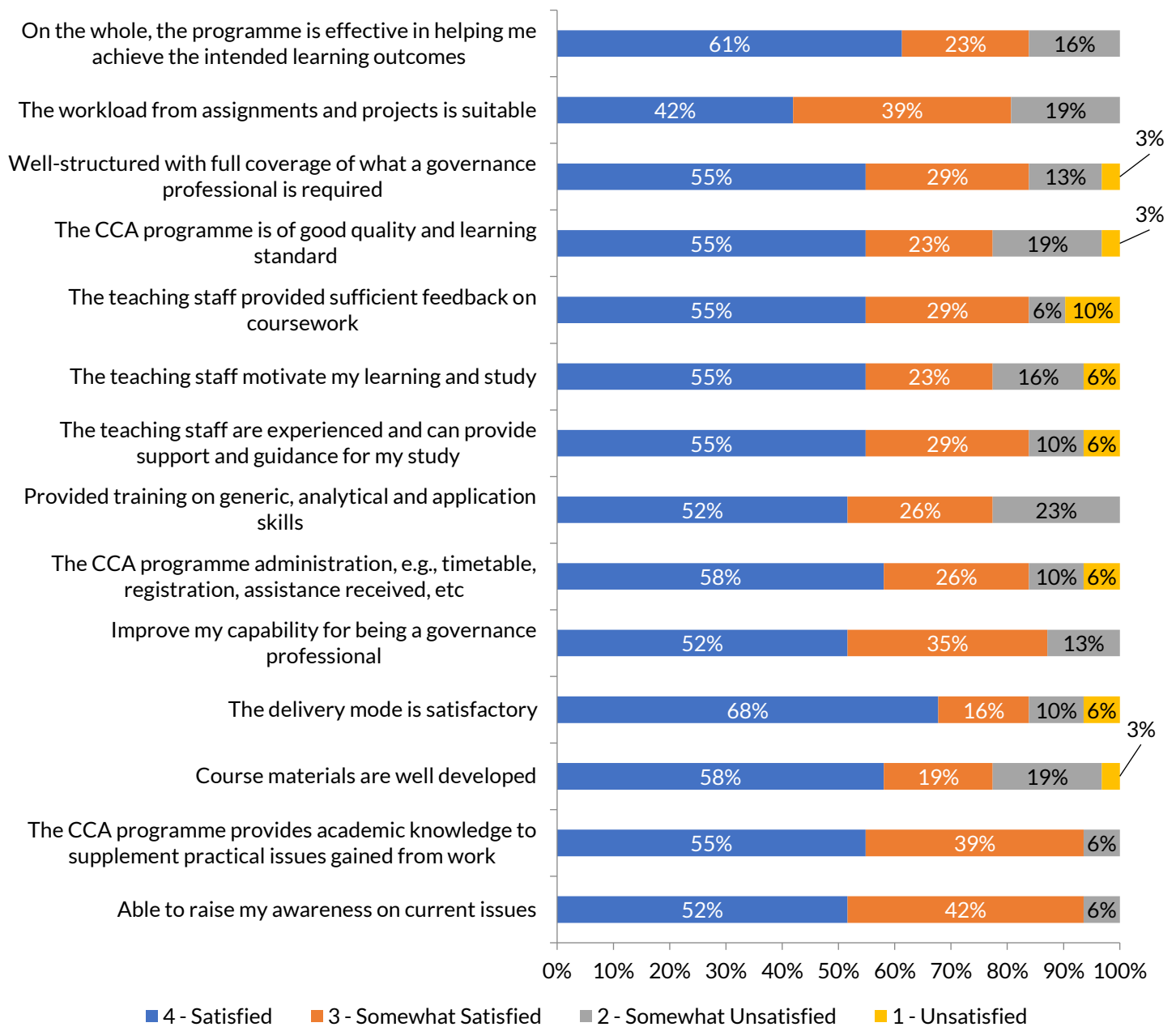


## Learning Experience on Collaborative Course Agreement (CCA) Programme

13. What is/are the reason(s) for studying CCA programme?  
(You can pick more than one)

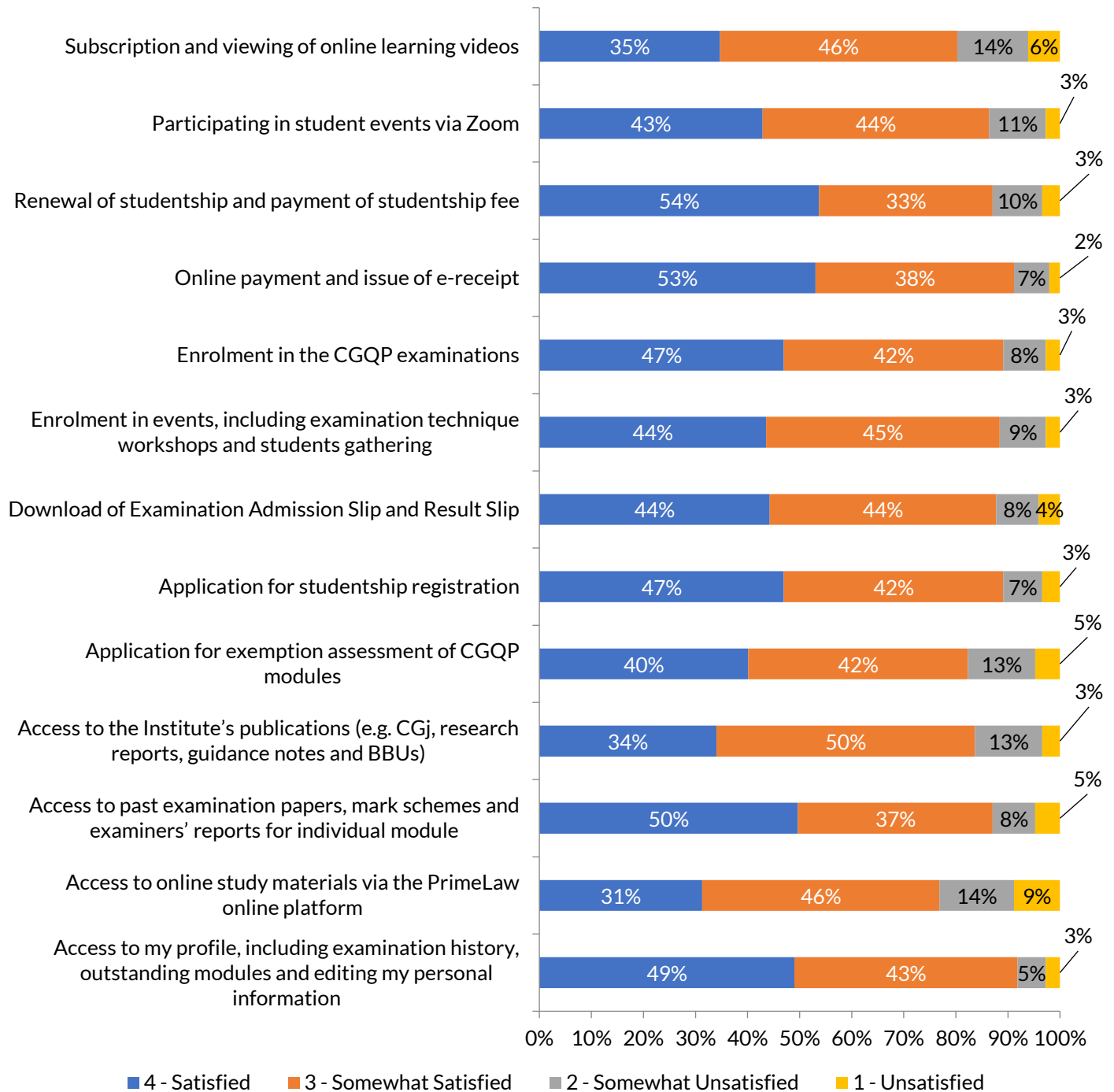


14. Please rate your satisfaction with the CCA programme:

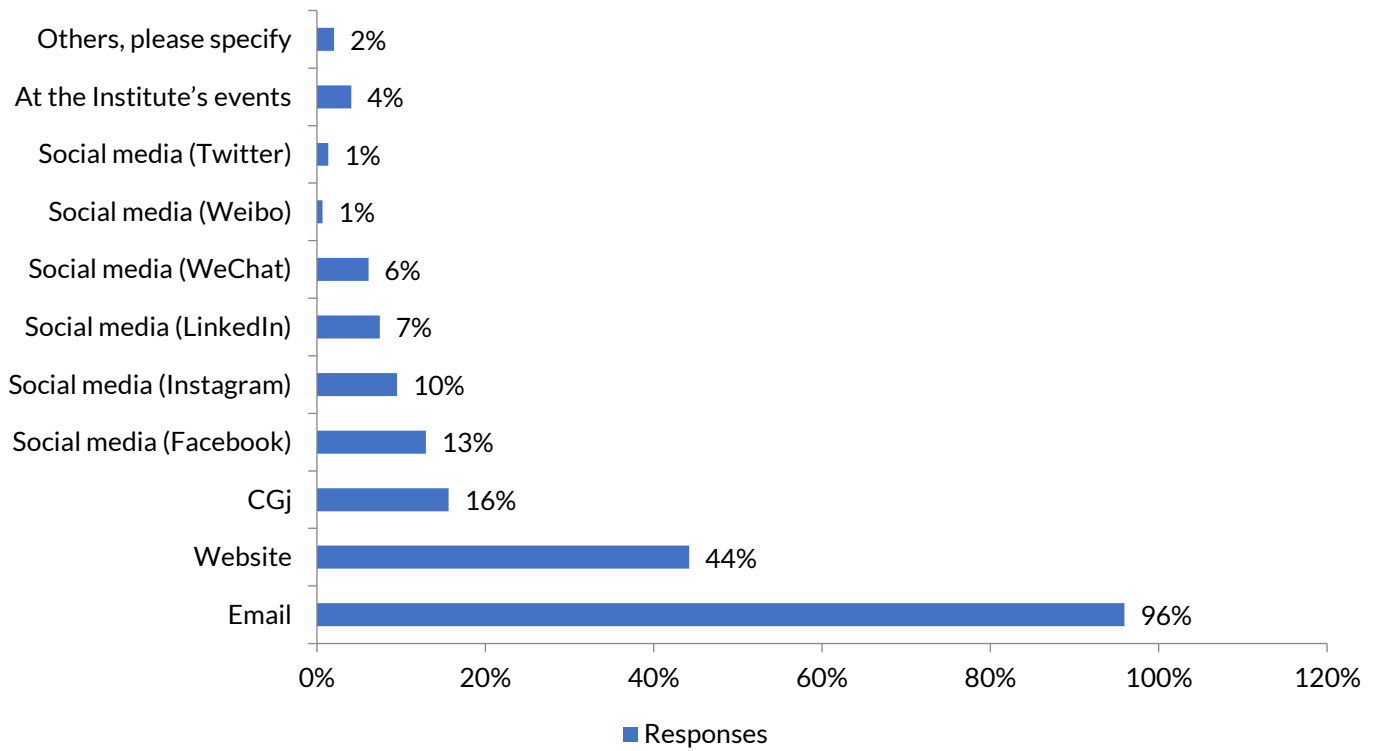


## Online Services and Communications

15. The Institute's website and online services  
I was satisfied with my experience of the following:



16. What kind of the Institute's communication channels would you prefer to receive the studentship related information and updates?  
(You can pick more than one)



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卓越治理 更佳未來

